



OpenHand™

Enterprise 4.0

Fast, secure, real-time access to your business information, email, calendar, contacts, tasks and shared files.



OpenHand Enterprise 4 mobilises your Microsoft Exchange, Lotus Notes Domino or IMAP server to almost any mobile device from anywhere in the world.

There are clear commercial advantages to going the OpenHand™ route:

- You are not limited to the memory of your handset or device. You have unlimited access to every one of your emails in your server's inbox, folders, public folders and sent items.
- Attachments can be downloaded in their original format and edited. Your amended documents can then be easily sent using OpenHand.
- For extra security your emails are displayed live from your server meaning that they do not have to be synchronised or downloaded to your mobile device.
- Additional on-line, off-line and local security is fully controlled by your IT department, with no third party involvement.
- When you are out and about OpenHand's "server side" forwarding of attachments, documents and files allows you to immediately respond to your customers' requests for information, as well as minimising your data costs.
- Working offline is easy with Snapshot – emails and information composed or edited offline are updated when the user next connects to the server. Ideal for air travel and areas with patchy reception.
- Most mobile phone and other smart device platforms are supported together with all major mobile networks, so there is no lock-in to proprietary devices and networks.
- Worldwide connectivity, Beijing to Beirut, Cayman Islands to Capri – wherever you are – OpenHand is available.

"Simple, but brilliant"
André Gorvel, Kleinwort Benson



Main Features

- All your email, contacts and calendar on-line.
- Access shared email accounts
- Support for Microsoft Mobile 5
- Additional IMAP based email servers supported
- Collaborate with colleagues using shared personal and resource calendars
- Email and event notification push.
- Full search and sorting on the server.
- File access to shared documents.
- Access to shared documents in Exchange Public Folders.
- No data stored on the device, unless permitted by the server and specifically requested by the user.
- Compatible with most smartphones and PDAs –no need to purchase dedicated mobile devices with limited functionality.
 - MS Operating systems
 - o Laptops
 - o Pocket PC
 - o Smartphones
 - Symbian operating systems
 - o Series 60 (Nokia)
 - o Series 80 (Nokia 9300/9500)
 - o UIQ (Sony Ericsson P900/910)
 - Palm OS (including Treo 600/650)
- Global access – use any network, such as GPRS/GSM, WCDMA, etc. OpenHand is network independent and also works on dial-up connection and WiFi.
- Snapshot of emails, calendar and contact folders sent upon request to the device for working offline.

Security

- End 2 End security using Advanced Encryption Standard (AES) 128 bit
- CAPS, SSL and IPSec VPNs are supported.
- Support for secure authentication, including RSA Secure ID®.
- Local data encrypted to 128bit AES.
- Optional hosted or DMZ NOC facility.



SoHosted

The SoHosted Mobile email solution provides all of the market leading functionality of the OpenHand "Enterprise" software (described overleaf) for those companies unable to justify the disproportionate cost of their own email server.....



For more information
www.yellowarrow.co.uk
sales@yellowarrow.co.uk

SoHosted is designed especially to meet the needs of smaller companies and sole traders.

Not just a superb mobile email solution....

As well as giving you live access to all your emails, SoHosted also provides you and your colleagues with a fully hosted service allowing you to securely store your various documents on the resilient OpenHand servers. This means that you are able to retrieve, edit, store and forward your documents, contacts, tasks, calendar etc 24-7 from any SoHosted compatible device be it mobile or PC. As well as from any browser anywhere in the world via outlook web access.

"250 Mb per user. Further capacity can be purchased at £2.50 per 250 Mb "

We leave our computers switched on, so you don't have to....

Total Flexibility

SoHosted is compatible with over 200 mobile devices, numerous PDA's, laptops and PC's. This gives you the flexibility to use the right tool for the right job and all for the one licence fee – not per device. This flexibility also allows you to select one mobile device suitable for both your voice and email needs rather than carrying two.

SoHosted works across every network capable of carrying data. This allows you to access your account from anywhere in the world. If your mobile device is not compatible with the local network, simply download the SoHosted client onto your temporary (rented) device to continue accessing your emails and data at "local rates". SoHosted is also available via voice based data connections in very inhospitable areas.

What makes SoHosted so Special?

OpenHand products are based around our own unique technology the "Louis protocol". Originally developed in Iceland to meet the worldwide data transfer needs of some of the world's largest companies. The Louis protocol provides our clients with the most cost effective solution in the marketplace. Not only is it cost effective it also provides us with the technology to allow you to download and edit attachments, send bulky documents (sales literature for instance) direct from your account as well as many other facilities unique to OpenHand and SoHosted.

What do Users Say?

"Deploying OpenHand is the best change we've made in some time."

Phil McLeod ABC (Audit Bureau of Circulation)

"Even the most prolific users only spent on average £3.50 per month on data transfer."

Bruce Wright, Sussex Health Informatics (NHS)

"OpenHand's mobile e-mail function can operate with different networking standards, so all of the bank's globe-trotting staff are contactable via e-mail without any compromise in the level of service. The bank cannot risk customers data loss resulting from theft or hacking – the issue that stopped the bank buying BlackBerry PDAs."

André Gorvel, Head of Information Security, Kleinwort Benson.